

Case Study:

Shaping the future of information management in the mining industry

Client

Our client is a global resources company that mines, explores and develops copper, zinc and other base metal projects across Australia, the Democratic Republic of the Congo and Peru.

Business Challenges

Our client needed to bring together the information management practices of its multiple sites across the globe to address the business challenges of finding vital documents, proving compliance with industry standards and over-retention of information raising the risks of accessing out-of-date operating instructions.

Inefficiencies were identified with the same information being created multiple times at different sites due to not being able to find information and also not being sure of the correct version. Staff were unable to collaborate and leverage knowledge across sites.

Business Solution

To address their challenge of managing documents and consolidating disparate systems from multiple locations from around the world, our client implemented a centralised solution to drive efficiencies through common process across all mine sites and enable information reuse across all locations

Functions Automated

- Integration with SAP Financials
- Enterprise Controlled Documents
- Consolidation of Multiple Repositories
- Integration of SharePoint Portal with Enterprise Repository
- Enterprise Search

“We recognised the importance of partnering with organisations who could bring IP to the project to fast track what we were trying to do and who could also fit our culture and delivery model.

We chose Astral on this basis, and we have been very happy with that decision.

They have been our change and business analysis partner from the start and were instrumental in assisting to win a global vendor award for our implementation in the energy sector.”

Group Manager – Global Mining Company

Benefits

- Saved 3000 hours annually of document controller time
- 1000 days per year from automation of information intensive processes
- 20% reduction in breakdown maintenance downtime.

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RESULTS ARE EVERYTHING